



Client: Northrop Grumman

- ✓ Leading global security company
- ✓ Provides innovative systems, products, and solutions in aerospace, electronics, information systems, shipbuilding and technical services to government and commercial customers worldwide
- ✓ Over 120,000 employees

Challenge:

rapidLD had recently provided business consulting services to one of several business sectors to implement a learning management system. Northrop Grumman soon determined a need to define a governance model to:

- Manage a multi-year, phased, deployment plan across remaining sectors
- Create a cross-sector learning collaboration team to provide input into the use of the learning technology to meet enterprise and sector-specific business needs
- Define how the system would be configured to support a multi-sector implementation
- Plan and manage the scope of system releases
- Gain input from key stakeholders & expand the understanding of current business processes

Solution:

rapidLD worked with Northrop Grumman to:

- Define the governance model to support the implementation and ongoing maintenance of the learning management system
- Provide subject-matter expertise regarding global and localized configuration options
- Define which components of an enterprise LMS suite to utilize
- Facilitate workshops to determine global configurations of the learning management system
- Provide business consulting services to implement the learning technology for the remaining Northrop Grumman sectors
- Periodically meet with the learning collaboration team to refine the enterprise deployment strategy and global configuration decisions

Outcome:

Northrop Grumman successfully deployed their LMS across the enterprise over an 18-month phased deployment using the release roadmap. This new system is able to deliver enterprise and sector-specific training, track employee development, and



provide enterprise-level report on the training delivered across the company. The benefits gained from the learning collaboration team have positioned Northrop Grumman to explore other learning technologies for the enterprise. Northrop Grumman is taking advantage of learning technologies to give them an edge in the competitive global security industry.

For more information on this project, please contact us: "<mailto:info@rapidld.com>"
info@rapidld.com or 770-874-1190 x 222.